Revitalising of Industrial Relations Machinery in ITDC

1638. SHRI GURUDAS DAS GUPTA: Will the Minister of TOURISM be pleased to state:

(a) Whether any effort is being made by the ITDC management/Government to revitalise the industrial relations machinery which is totally non-functional for quite sometime and with a view to haivng real-cordiality, reducing corruption, irregularities, discrimination, as well as for morale boosting and raising proficiency, productivity and efficiency in majority of the employees there; and

(b) if the answer to part (a) above be the negative, what are the reasons therefor and how the disputes between ITDC management and the employees are likely to be resolved?

THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND THE MINISTER OF STATE IN THE MINISTERY OF TOURISM (SHRI SATYA PAL MALIK): (a) No, Sir. The industrial relations situation in ITDC is cordial and satisfactory.

(b) The disputes arising between the Management and employees are resolved through mutual consultations/bi-lateral negotiations and as per provisions of the Industrial Disputes Act.

Recruitment in ITDC Headquarters

1639. SHRI GURUDAS DAS GUPTA: Will the Minister of TOURISM be pleased to refer to the answer to Unstarred Question 4104 given in the Rajya Sabha on the 31st August, 1988 and state the details of persons, their scales of pay, facilities enjoyed, job-descriptions and responsibilities alongwith their basic qualifications and experience, which have been appointed by ITDC Headquarters against the posts other than the advertised ones, indicating the background of each and justification for the posts to which he/she is appointed during January, 1984 to December, 1987?

THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND THE MINISTER OF STATE IN THE MINISTRY OF TOURISM (SHRI SATYA PAL MALIK): The requisite information is given in the attached Annexure. [*See* Appendix CLIV Annexure No. 79]

Trade Unions in I.T.D.C.

1640. SHRI GURUDAS DAS GUPTA: Will the Minister of TOURISM be pleased to state:

(a) what is the Registration number of each trade union having its all India character and Operating in more than ten units/establishments of ITDC throughout the country, indicating clearly the membership and affiliation, if any, available to such trade unions with any ot the Central Trade Union Organisations;

(b) whether it is a fact that industrial relations machinery in ITDC has totally collapsed during the last four years and there exists large scale corruption, demoralisation and frustration in majority of its employees;

(c) if the answer to part (b) above be in the negative, what is the number of meetings with periodicity/frequency of each conducted on the particular agenda items, issues, demands and grievances of employees as raised by each of such trade unions referred to in Part (a) above during the last four years; and

(d) what are the details of the issues/demands/grievances which have actually been resolved/sorted out other than those of wage issues settled for HCE Units with the above said trade unions during the period mentioned herein?

THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND THE MINISTER OF STATE IN THE MINISTRY OF TORURISM (SHRI SATYA PAL MALIK): (a) Presently about 68 trade

unions are operating in ITDC, each having a separate identity in the unit where it functions. None of them is having recognition/representative character on an all India Basis. Some of these unions have identical names but with a separate entity. The membership keeps on fluctuating from time to time.

(b) No, Sir.

(c) and (d) ITDC has an open door policy and frequent discussions/meetings with the Union are held. While policy matters (like wage revision, terms and conditions of service etc.) are discussed at the Corporate Level, other day-today issues/grievances of units are discussed at the unit level. No separate record is being maintained of such issues taken up/ resolved with the unions.

Hotel Sales Wing of ITDC

1641. SHRI CHATURANAN MISHRA: Will the Minister of TOURISM be pleased to state:

(a) whether it is a fact that ITDC spent over a crore of rupee on the running and maintenance of its Hotel Sales Wing during 1986-87 to 1988-89;

(b) if so, what are the names of executives and non-executives who have been on the strength of this Wing during the above period indicating designation, scale of pay, total emoluments monthly drawn and actual performance of each person during the above period and upto December 1989;

(c) what are details of expenditure on TA/DA and expenses incurred by each executive of the Wing on trips in India and abroad with specific objectives and achievements therefrom, if any, during the period mentioned in part (b) above; and

(d) which are the nine cities identified by the Hotel Sales wing where its new offices are likely to be opened in the near future?

THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND THE MINISTER OF STATE IN THE MINISTRY OF TOURISM (SHRI SATYA PAL MALIK): (a) No, Sir. The total direct identifiable yearly expenditure in Hotel Sales Wing was approximately as under:

Year	Expediture (Rupees in lakhs)
1986-87	32.41
1987-88	41.07
1988-89	45.08

(b) Does not arise.

(c) The requisite information is given in Annexure. *[See* Appendix CLIV Annexure No. 80]

(d) There are no proposals to open new sales offices in the near future.

Transfer of ITDC Units to Private Sector

1642. SHRI CHATURANAN MISHRA: Will the Minister of TOURISM be pleased to state:

(a) whether it is a fact that the ITDC offered its management and marketing services to a number of hotel properties in private sector in the country during the Seventh Plan period;

(b) if so, what are the terms and conditions of services in brief offered to each of the private sector hotel projects/ properties during the above period with quantum of gains in returns to ITDC from each offer;

(c) whether it is also a fact that a number of ITDC's own units/ establishments have also been transferred to the private parties as well as to State Governments/Corporations during the Seventh Plan period itself; and

(d) if so, what were the reasons for such transfer of ITDC properties/ establishments to State Governments/ Corporations as well as to certain private companies/individuals/body of persons?